



Good for
Doctors

Good for
Society

Good for
Patients

Accountable Care Organizations



- Groups of **doctors, hospitals,** and other **health care providers,** who come together **voluntarily** to give coordinated **high-quality care** to their patients.
- Goals include delivering the **right care** at the **right time,** avoiding unnecessary duplication of services (**reducing cost**), and preventing medical errors (**improving safety**).
- Overall **success** in both delivering high-quality care and spending health care dollars more wisely results in **shared savings** for both the ACO and the insurance partner.



PI (Performance Improvement)

- BMJ 2007: “...combined and unceasing efforts of everyone – **healthcare professionals, patients and their families, researchers, payers, planners and educators** – to make the changes that will lead to **better patient outcomes (health), better system performance (care)** and **better professional development (learning)**...”
- Batalden and Davidoff: “Healthcare will not realize its full potential unless change making becomes an **intrinsic** part of **everyone’s job, every day**, in all parts of the system.”
- Brull: “Although all improvement involves change, not all changes are an improvement!”

PI: Why?



- Improve patient **health**.
 - Appropriately screen/use preventive health services.
 - Consistently manage chronic disease/use evidence-based guidelines.
 - Reduce adverse events/improve safety.
- Make **doing the right thing** easy.
 - Improve processes and work flow.
 - Put information in easy-to-reach locations.
 - Eliminate duplicate work/data entry.
 - Communicate seamlessly/asynchronously.
- Increase your personal **satisfaction** and **joy!**

PI: Why Not?

- Time: no one ever has enough
- Money: implementation costs a pretty penny
- Apathy: we're doing OK right now, why change?
- Technology: this #@%! EHR doesn't work right
- People: we don't have anyone to lead the charge
- Discomfort: it feels bad to fail

“If you want **change**, **failure** is part of the deal.”



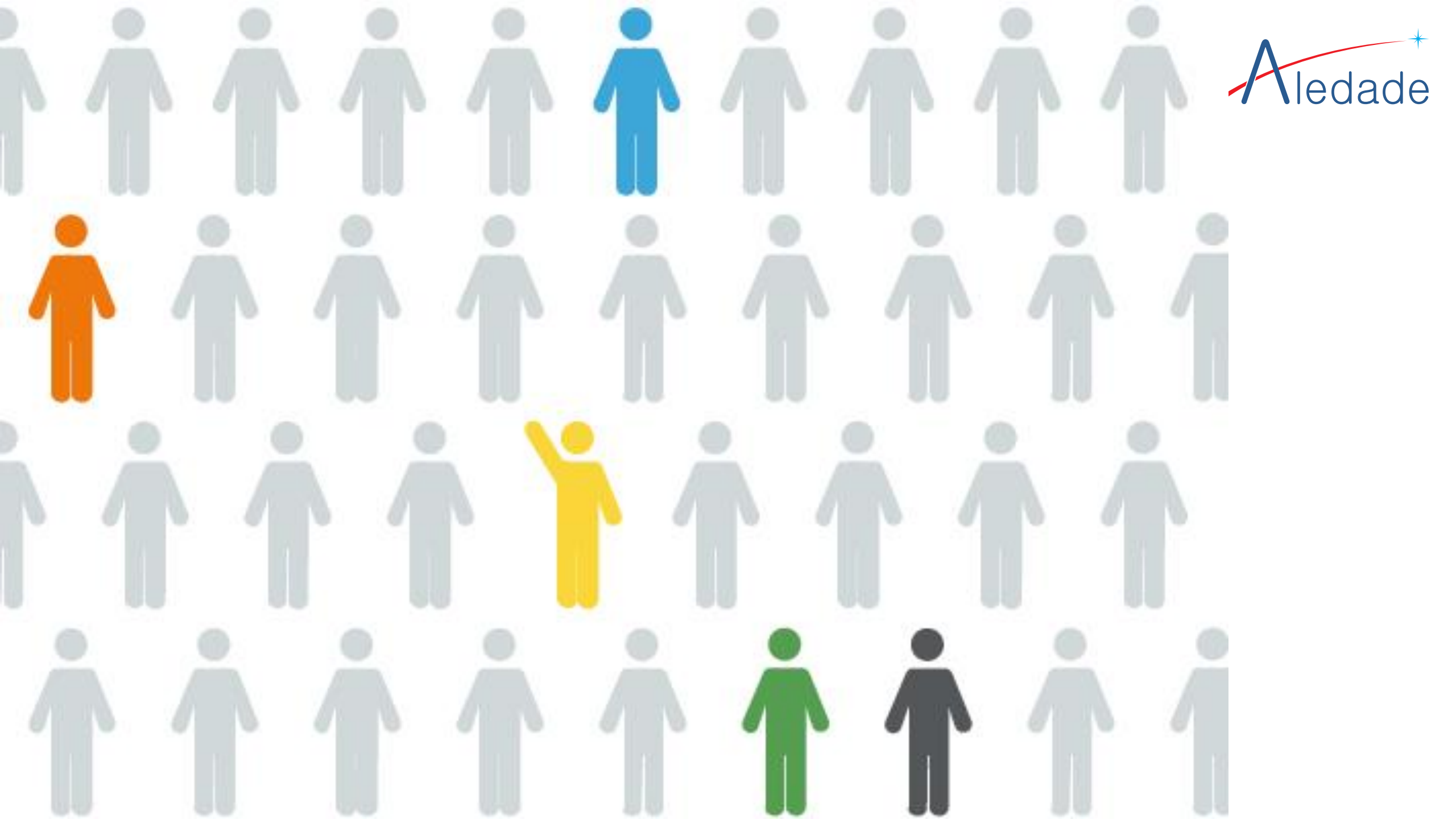
**But how
does this
apply to
me?**

ACO Performance Measures

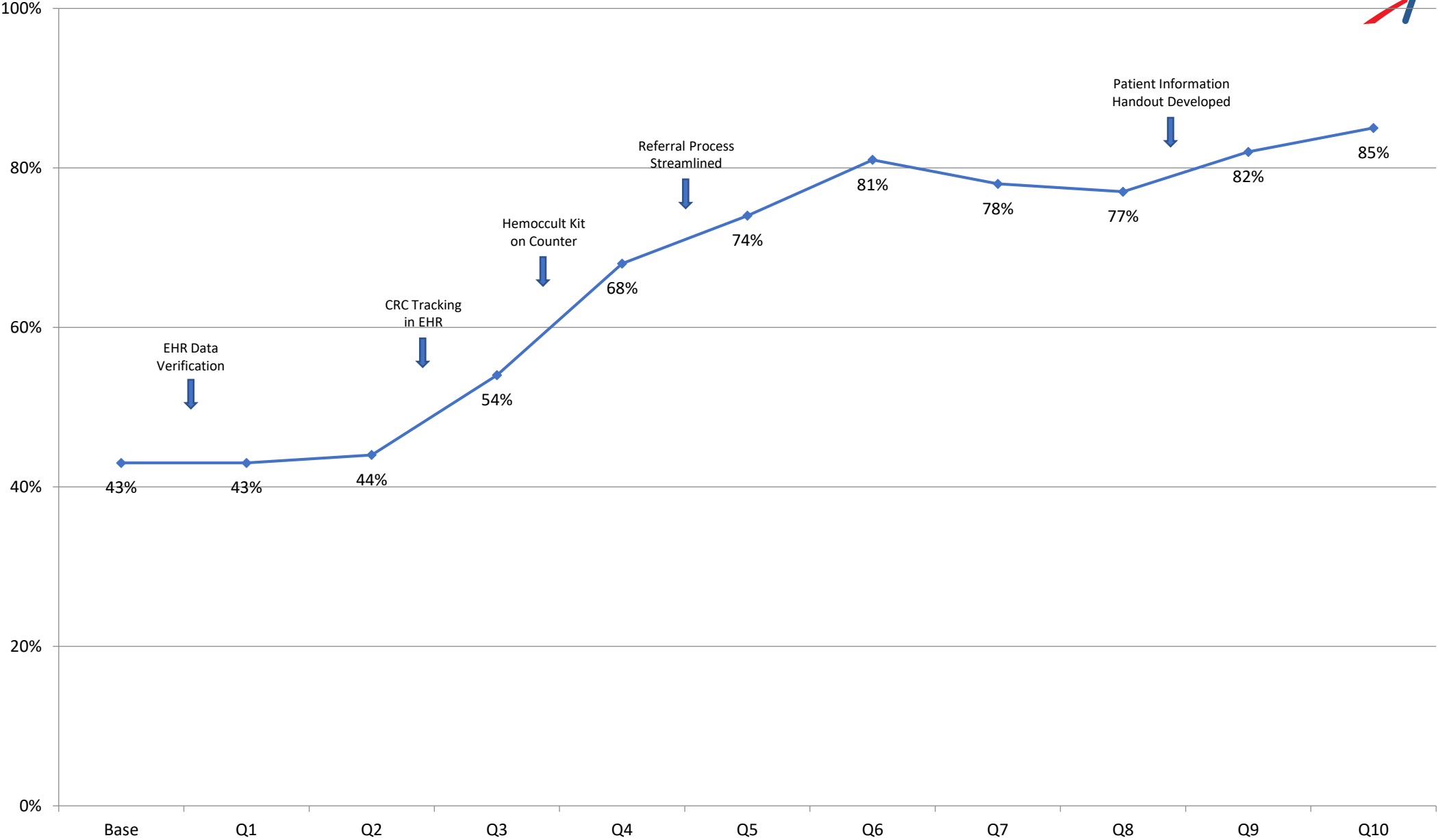


- Chronic disease control:
diabetes, heart disease, obesity, mental health
- Reducing spend:
preventable ER visits, hospital admissions and readmissions,
generic prescribing
- Primary prevention:
well visits for both adults and children, immunizations, cancer
screening, fall risk assessment, tobacco cessation ...

And now **ORAL HEALTH!**



Colorectal Cancer Screening Rates





Questions?

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